



Queue Monitoring and Ticketing Fulfilment Service

Background Story of Queue Monitoring and Ticketing Fulfilment Service

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ATI Business Group is excited to announce the launch of our newest support service, the GDS Queue Monitoring and Ticketing Fulfilment Service. Offering after-hours support and 24/7 coverage, we bring a dedicated team of experienced travel agents to ensure exceptional service for your clients. Elevate your client services with our GDS Queue Monitoring and Ticketing Fulfilment Service, ensuring unparalleled efficiency and reliability. Trust in our exclusive focus on the travel and aviation sectors to redefine travel support for your business.

With our advanced workflow technology platform and dedicated team of experienced travel agents, we offer comprehensive support for your clients urgent requests, ensuring seamless communication and outstanding customer service.

Why ATI?



Multi-GDS
Coverage



Competitive
Pricing Models



Trusted Travel-
Experienced
Professionals



Timely Ticket
Issuance



Global
Coverage



Enhanced
Operational
Efficiency

24/7

Availability



Prompt
Response

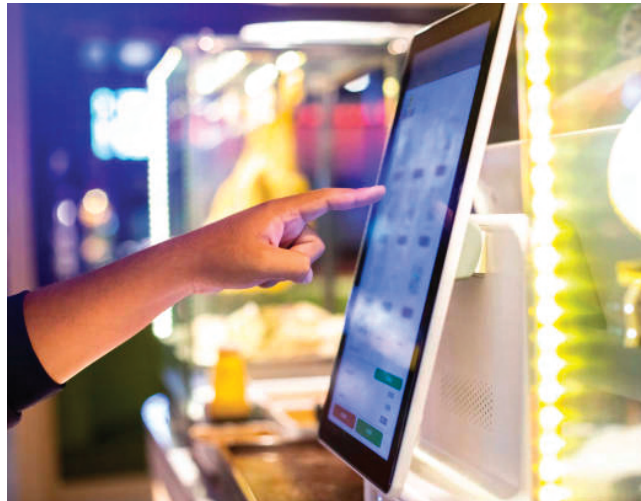
ATI Business Group has long been a leader in business process outsourcing within the travel and aviation sector, serving clients in over 20 countries around the world. Focused on serving the best customer experience, ATI has developed several proprietary technology applications, backed with teams of industry experts to provide you an effective solution for sustainable efficiency and organisational growth.

What does ATI's Queue Monitoring and Ticketing Fulfilment Service Include?



Queue Monitoring

Our team oversees and ensures all ticket fulfilment PNRs queued in the GDS systems for ticketing, both fresh issuance and reissuance, are actioned timely and effectively. This ensures that any urgent items or critical bookings are promptly attended to - allowing you to have a worry-free experience even when your office is closed. You can trust us to handle time-sensitive tasks efficiently and effectively.



Ticketing Fresh Issuance

Effective handling of new tickets issuance that are queued in the GDS are actioned within required timeline, ensuring prompt action and accurate execution whilst minimising any disruption to your clients' travel plans.



Ticketing Reissue

In cases of emergencies or changes in your clients' travel plans, our dedicated team is always ready to assist on ticket re-issuance in their time of need. Ticket re-issuance are actioned promptly, ensuring accurate execution and effective handling to ensure a smooth travel journey.



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