



E-Ticket Manager System

What is E-Ticket Manager?



Introducing our E-Ticket Manager System, a web-based multi GDS application that enables you, as travel agents, to track down refundable components from unused airline tickets by filtering and collecting all unused tickets before their expiration date according to your criteria.

ATI's E-Ticket Manager System is specially designed to increase operational efficiency and customer satisfaction, by allowing you to monitor passengers' ticket status directly from your specific GDS and provide daily detailed reporting on ticket status and validity, making your daily sales report more accurate.

Why E-Ticket Manager System?



Track Down Unused Tickets Accurately

With the E-Ticket Manager System, you have the ability to monitor and optimise unused airline tickets within their validity period, providing a new revenue stream and saving significant travel expenses for your clients.



Daily Reports Made Easy

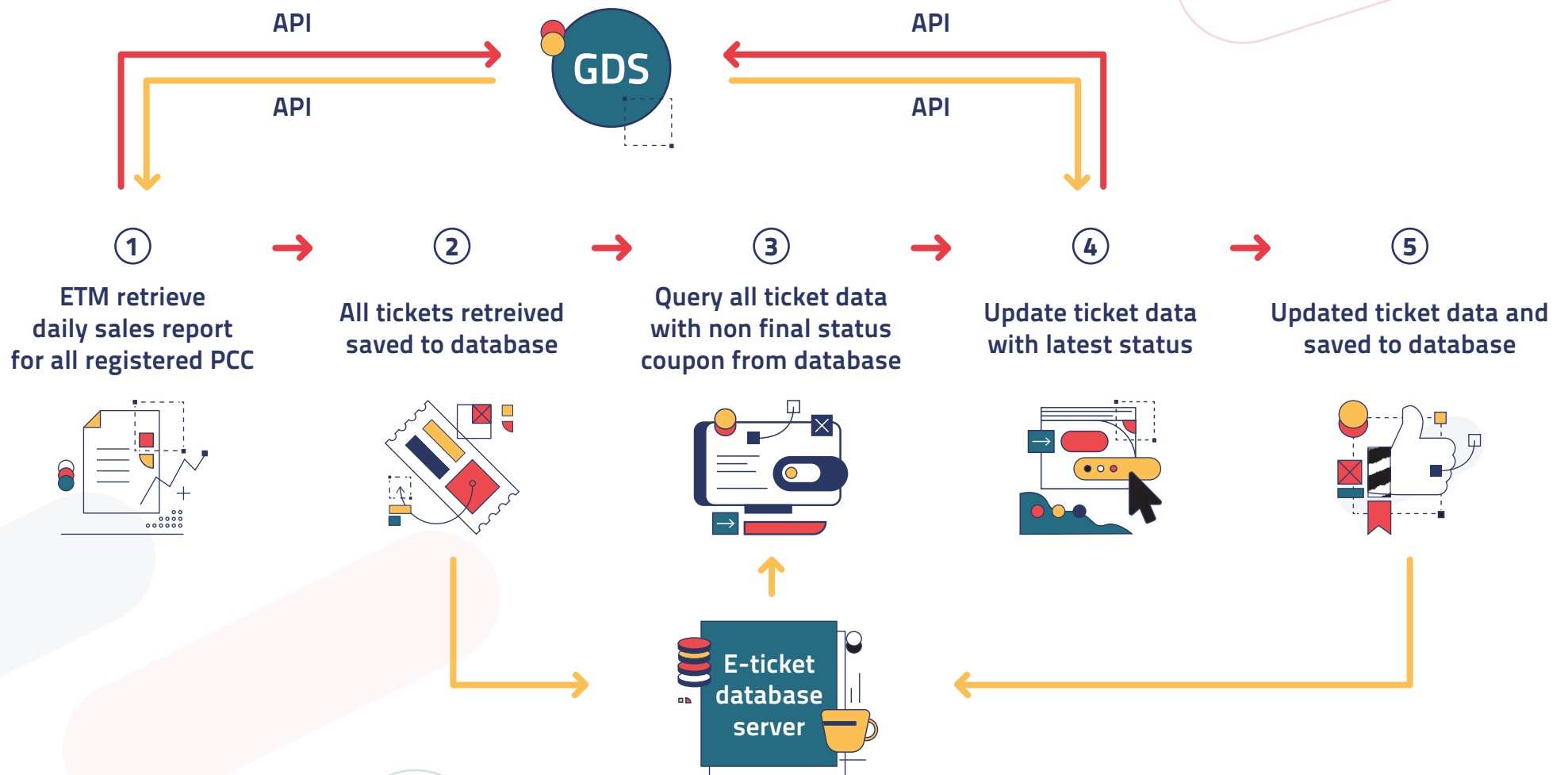
Flexible reporting to meet all your operational needs both internally and for sharing with your partners. The E-Ticket Manager System helps load and extract daily reports from your GDS on-demand, and lets you know if there are any unused air tickets eligible for a refund.



Automated Process

Monitoring and processing complex refunds can be a lengthy and complicated process. As an integrated web-based proprietary technology which works with all GDS, the E-Ticket Manager System offers you an easy-to-use solution to assist and simplify the process effectively and accurately.

How Does E-Ticket Manager Work For Tracking Unused Airline Tickets?



ETM Features

Features

Ticket Status

Description

Keep track of passenger's ticket status.

Ticket Validity Checks

Helps you to keep an eye on unused near-expiry-date tickets

Ticket Tracking

Track passenger's unused airline tickets from multiple GDS

Retrieve PNR

Retrieving a passenger name record (PNR) and PNR related data and save it into database

Flexible status update on demand

Allows you to find unused tickets through various criteria with configurable filters and extract tickets data in excel format (PCC, Airlines, Ticket Number).

Daily Sales Reporting

Enables you to manually sync on retrieval and update processes on selected dates

Automated Workflows

Receive your daily sales report from multiple GDS

Multiple GDS Connectivity

Automated retrieval and update on sales tickets under list of PCCs in a travel agent by using GDS APIs

User Management

Track down-ticket status and validity from multiple GDS using their API

Data Search Options

Maintain credentials and role-based access to ETM

Multi PCC configuration

Manage both PCCs and corporate PCCs under the same travel agent



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