E-Ticket Manager

What is E-Ticket Manager?

Introducing our E-Ticket Manager, a web-based multi GDS application that enables you, as travel agents, to track down refundable components from unused airline tickets by filtering and collecting all unused tickets before their expiration date according to your criteria.

ATI's E-Ticket Manager is specially designed to increase operational efficiency and customer satisfaction, by allowing you to monitor passengers' ticket status directly from your specific GDS and provide daily detailed reporting on ticket status and validity, making your daily sales report more accurate.

Why E-Ticket Manager?

Track Down Unused Tickets Accurately

With the E-Ticket Manager, you have the ability to monitor and optimise unused airline tickets within their validity period, providing a new revenue stream and saving significant travel expenses for your clients.
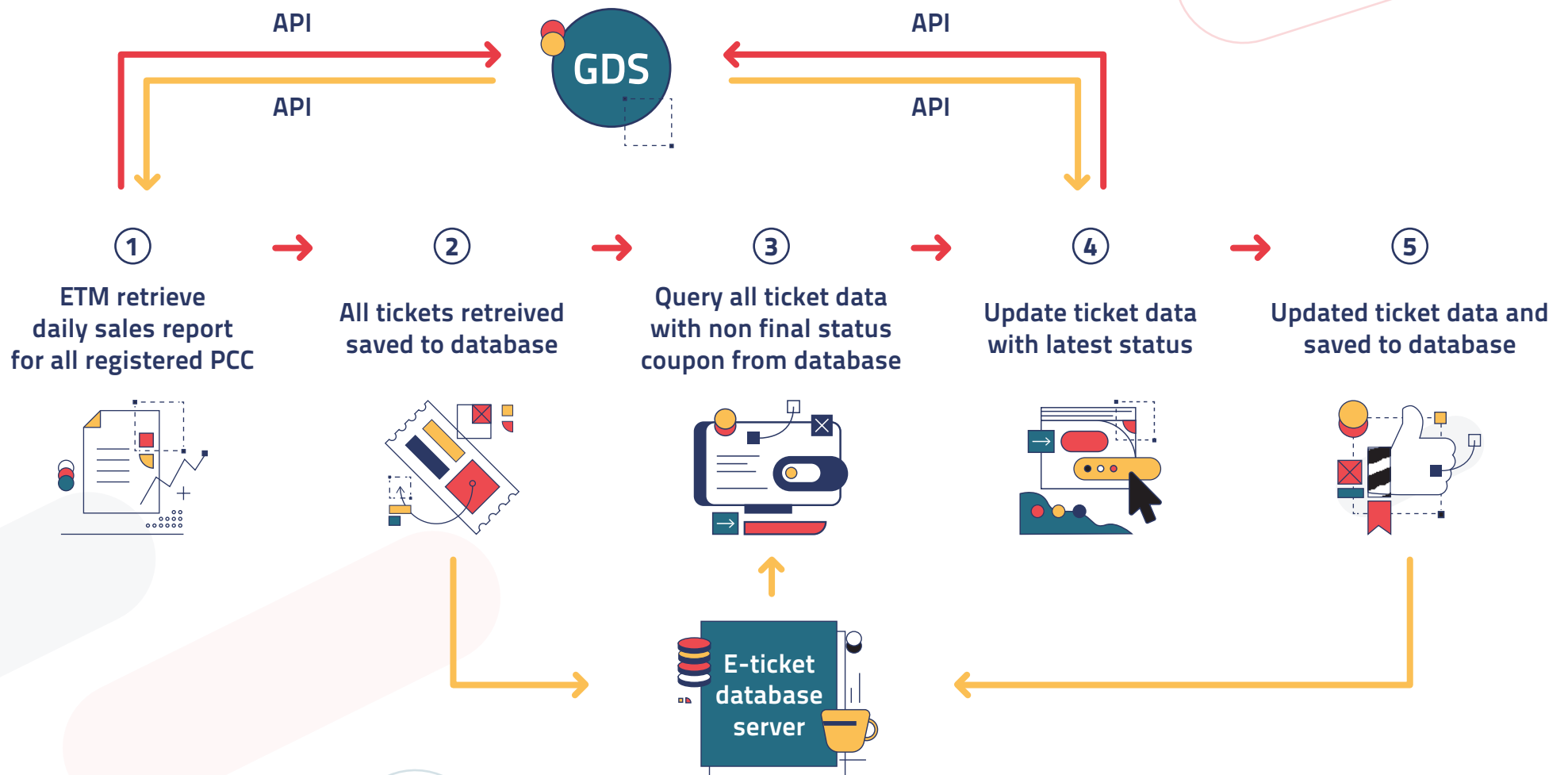
Daily Reports Made Easy

Flexible reporting to meet all your operational needs both internally and for sharing with your partners. The E-Ticket Manager helps load and extract daily reports from your GDS on-demand, and lets you know if there are any unused air tickets eligible for a refund.

Automated Process

Monitoring and processing complex refunds can be a lengthy and complicated process. As an integrated web-based proprietary technology which works with all GDS, the E-Ticket Manager offers you an easy-to-use solution to assist and simplify the process effectively and accurately.

How Does E-Ticket Manager Work For Tracking Unused Airline Tickets?

API

API

GDS

API

API

① ETM retrieve daily sales report for all registered PCC

② All tickets retreived saved to database

③ Query all ticket data with non final status coupon from database

④ Update ticket data with latest status

⑤ Updated ticket data and saved to database

E-ticket database server

ETM Features

Features	Description
Ticket Status	Keep track of passenger's ticket status.
Ticket Validity Checks	Helps you to keep an eye on unused near-expiry-date tickets
Ticket Tracking	Track passenger's unused airline tickets from multiple GDS
Retrieve PNR	Retrieving a passenger name record (PNR) and PNR related data and save it into database
Flexible status update on demand	Allows you to find unused tickets through various criteria with configurable filters and extract tickets data in excel format (PCC, Airlines, Ticket Number).
Daily Sales Reporting	Enables you to manually sync on retrieval and update processes on selected dates
Automated Workflows	Receive your daily sales report from multiple GDS
Multiple GDS Connectivity	Automated retrieval and update on sales tickets under list of PCCs in a travel agent by using GDS APIs
User Management	Track down-ticket status and validity from multiple GDS using their API
Data Search Options	Maintain credentials and role-based access to ETM
Multi PCC configuration	Manage both PCCs and corporate PCCs under the same travel agent

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BUSINESS GROUP